•Phone: 822-0094 or 0092

## • Fax: 822-2671 • website: www.belize.gov.bz

## **PRESS RELEASE**

## **Unemployment Relief Top-up Cards**

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Recipients of the Government of Belize COVID-19 unemployment relief, who are receiving payments by way of top-up cards, are advised to carefully protect their top-up cards and Personal Identification Numbers (PIN).

The top-up card will be used to receive additional payments during the remainder of your approved unemployment relief, which will be paid twice a month over a three-month period. Lost cards should be reported to the nearest Social Security Board (SSB) office as early as possible. Please be advised that a \$10.00 fee is required for a replacement card and PIN. This process may take several days.

Recipients are also advised that after several attempts at using an incorrect PIN, the ATM will seize your card. The bank will return the card to the SSB who will re-issue the card on the presentation of proper identification.

Furthermore, recipients are encouraged to cooperate with persons calling to rectify banking information. Your cooperation in providing the correct banking information is crucial to ensuring receipt of your unemployment relief funds.

## **Ends**